



Transport Workers' Union of Australia, NSW Branch

Richard Olsen State Secretary | P: 1800 729 909 | F: 02 8610 8099 | E: info@twunsw.org.au | W: www.twunsw.org.au

ABN: 24 302 560 296

22 July 2021

Thomas Knudsen, Managing Director Toll Group Australia

Via email: to [REDACTED]

cc: Alan Beacham, President, Toll Global Express [REDACTED]

Dear Mr Knudsen,

As you know, the Transport Workers' Union represents thousands of Toll workers across Australia for whom negotiations over their terms and conditions broke down last week. We have since received alarming reports claiming that bonuses of up to 100% are being paid to Toll Group management and we require an immediate response to these claims.

We are all acutely aware of the current dreadful situation and severe pressure transport workers have been under over the last 18 months due to the extreme demands caused by the pandemic. Toll's appalling attempts to downgrade jobs, pay and conditions through its substandard offering, in addition to Toll's refusal to sign a deed of transfer to provide vital guarantees to workers has heaped considerable stress upon the workforce. Our members are fearful for their jobs. They are deeply concerned that they will be unable to support their families in the near future.

It is of significance to this development to note that Toll has refused a pay increase to workers for the 2020 year, substituting it with a one-off \$750 payment inclusive of super.

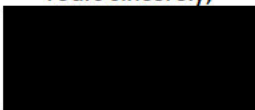
This is all despite the record multibillion-dollar profits reaped by Toll's clients due to the soar in demand which has been met by workers. One such client, Amazon, reported a 224% jump in profits in the last quarter. Toll management has categorically failed to ensure the fruits of this extreme labour is passed onto the workers.

Should the reports we are hearing be substantiated - that Toll Global Logistics managers will receive a 100% bonus and Toll Express managers a 75% bonus - this is a distressing development and an indictment on Toll's ethical code. Should these claims be confirmed, we would require:

- an urgent recall of the damaging offer put forward by Toll
- a new offer which acknowledges the dedication of Toll workers and accepts the TWU member-led claim put forward by the negotiating committee
- a commitment to the deed of transfer to guarantee terms and conditions of Toll Express workers through the transfer of business to Allegro

Please respond immediately with clarification of the bonuses promised to Toll management, and if relevant, our requirements listed above.

Yours sincerely,



Richard Olsen
TWU NSW Branch Secretary and Toll Lead Negotiator

AUSTRALIA'S STRONGEST UNION, GIVING TRANSPORT WORKERS A POWERFUL VOICE SINCE 1888

MINCHINBURY

22 John Hines Avenue,
Minchinbury NSW 2770
PO Box 54 Mount Druitt, NSW 2770
P: 1800 729 909 F: 02 8610 8099

NEWCASTLE

5 Canavan Drive,
Beresfield NSW 2322
P: 02 4969 3900
F: 02 4962 2614

WOLLONGONG

59 Princes Highway,
West Wollongong NSW 2500
P: 02 4229 1753
F: 02 4228 5129

CANBERRA

3/289 Canberra Avenue,
Fyshwick ACT 2609
P: (02) 6280 9353
F: (02) 6280 9373