

VIRGIN UPDATE FEBRUARY 2023

BREAKS DISPUTE HAVE YOUR VOICE HEARD

During our last conference at the Fair Work Commission, Virgin produced information that indicated that only 5% of duties result in rest breaks not being achieved. **We know this is not the reality!**



We need the help of all Cabin Crew and Cabin Manager to show the Commission the real figure is much higher than 5% by completing a short survey.

WHEN TO COMPLETE THE SURVEY

- Complete the survey EVERY TIME you do not get an uninterrupted 20-minute rest break. The missed break payment form submitted by your Cabin Manager is not a substitute for the survey. The only details that will inform the Fair Work Commission of the frequency of missed breaks are those contained in the survey.
- You should take a rest break at or before 5 hours of every shift. If you haven't had your break
 within the first 5 hours, complete the survey to show you did not receive your break at the
 correct time.
- If you have not taken 2 breaks after working 10 hours or more, you must complete the Survey. The EA states Virgin must provide two 20-minute rest breaks for 10+ hour duties.

HOW TO FILL IN THE SURVEY



After every duty, fill in the Cabin Crew Rest Break Survey if you haven't taken a break.

- 1. By clicking the link labelled "Rest Break Survey" in the **email sent by Linda Celestino** on January 16; or
- 2. In the **Crew Lifestyle App** accessed through Teams (Labelled as "Cabin Crew Rest Break Survey") It's the very last link on the list; or
- 3. Access the survey on the **Vine**.

The survey is quick and easy. Your feedback will send a strong message to the company.

TWU members will continue to fight for our breaks because we know that our safety and mental healtth relies on it.



JOIN TODAY

TWU QLD Richard Olsen P: 1800 804 533 E: info@twuqld.asn.au W: www.twuqld.org.au

Authorised by Michael Kaine, National Secretary, Transport Workers' Union. Level 9, 447 Kent St, Sydney 2000 p(02) 8114 6500 twu@twu.com.au

