

# SWISSPORT RESPONSE TO YOUR CLAIMS **FALLS FLAT**

We brought Swissport back to the bargaining table, and the company has now responded to the claim made by TWU members across Australia.

You made it clear to the company that this was an opportunity for it to work constructively with its workforce to lift standards and pay, and to build a fair agreement. Swissport's claim response falls woefully short at a time when its clients, such as Qantas, are posting record profits of \$1 billion.

TWU CLAIM	SWISSPORT RESPONSE	GRADE
More rights and hours for part time workers	No changes	<b>FAIL</b>
Overtime	No changes	<b>FAIL</b>
Fair annual wage increase	Have said there should be an increase, but haven't provided details for workers to consider	<b>MORE INFO NEEDED</b>
Penalty rates	No changes	<b>FAIL</b>
Better allowances	Have said there will be an increase to car parking allowance, but not said how much. All other allowances unchanged.	<b>MORE INFO NEEDED</b>
Fair increase to superannuation	No changes	<b>FAIL</b>
Increased union rights	No changes	<b>FAIL</b>
Improved consultation and disputes resolution	No changes	<b>FAIL</b>
Reasonable expiry date of the Agreement	Want to lock in a long agreement, meaning workers would need to wait longer to improve pay and conditions next time	<b>FAIL</b>

## THIS RESPONSE IS UNACCEPTABLE.

This position from Swissport is **well below agreements in other aviation companies** and does not answer any of the matters raised by the workforce. Swissport must come to the next meeting with a **real offer** that addresses your concerns.

## NEXT STEPS

- TWU delegates will meet to discuss the claim. Talk to your delegates about what you think of the Swissport response
- Your TWU bargaining team will meet with Swissport management on 28 Feb for a second bargaining meeting to work through Swissport's response
- TWU delegates and organisers will report back from the second bargaining meeting

## JOIN THE TWU TODAY

If we all stand together, we have the power to achieve huge improvements to job security, pay and conditions. **We need everyone in the union to win the best outcome.** If you're not a member, [click here to join now or scan the QR code.](#)

