

# DELAYS FROM DNATA MANAGEMENT



Last week in the face of mounting pressure by TWU members an in-principle deal was reached with dnata management for your new EA. However since then the process forward has been slowed by management.

The agreement secured a number of key wins including:

- ✓ 30 June 2026 expiry
- ✓ Pay increase of 6% in 2024 (backdated to 1 July) and 5% from Dec 2025
- ✓ Roster – no more 6 consecutive shifts and call in improvements
- ✓ Payroll error penalty
- ✓ Improvements to penalties and overtime
- ✓ Commitment for industry reform and Western Sydney airport protections

Dnata management have yet to send through outstanding drafting and information and additionally are failing to honour local arrangements in Sydney. **Both these issues need to be resolved urgently in order to complete the document satisfactorily and get it out to a vote.**

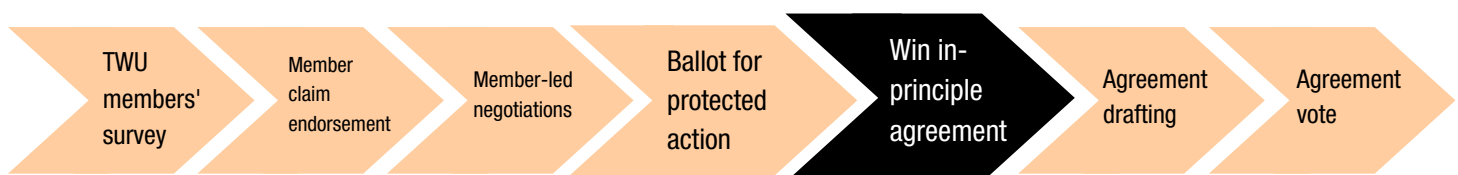
As there has been some misinformation on the next steps, we wanted to make sure you were informed heading into the Christmas period.

We hope dnata management resolve the Sydney concerns and provide the drafting so that we can get this agreement completed. If not, delegates will meet again early in the new year to talk through next steps. **In the interim we will seek an extension to our protected action period so that the ability to take protected industrial action is still available to members around the country in the new year if needed.**

Congratulations to all on your unity and work to date to get the agreement to this point.

## JOIN THE TWU

We need everyone in the union to win the best outcome. If you're not a member, [scan the QR code below or click here to join now.](#)



**TOGETHER, WE ARE STRONGER.**  
**JOIN NOW FOR A BETTER FUTURE.**

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