

# FAQ

## PRODUCTIVITY TRAINING INCREASE

### 1 How did the productivity training come about?

Productivity Training is a provision won in the 2023-24 bargains in Linfox, BevChain, and Linfox Fuel.

### 2 What is it?

It's a joint initiative to increase productivity in Linfox and its subsidiaries, which reduces time lost to disputation. By doing the online training, eligible workers will get an additional 1% increase in pay.

In this training, you will learn about your industrial rights and obligations as an employee of Linfox in a way that enhances workplace productivity and competitiveness in transport.

### 3 Who qualifies for the productivity training and the 1% increase?

All employees including casuals and labour hire workers.

### 4 How long does the training take?

The training will take approximately 45 minutes.

### 5 What do you have to do?

Complete the online training successfully. The training should be completed during work hours and you will be scheduled off by your local manager or supervisor. However, if you need other arrangements talk to your supervisor at the first instance.

### 6 How much does the training cost?

Free for union members. Non-members will be charged training fees, or they can talk to their union Organiser or Delegate to discuss becoming a union member.

### 7 When and how do I do the training?

Union members will receive an email from your relevant State Branch with your membership number and a link to do the online Productivity Training.

### 8 When will the increase apply?

The increase will apply on or after the first full pay period due on:

- 1 July 2025 (Linfox, BevChain)
- 31 December 2025 (Linfox Fuel).

### 9 What do I do if I need extra help with literacy/language?

If you need support completing the course, please reach out to your delegate or supervisor.

**YOU MUST BE A TWU FINANCIAL MEMBER TO ACCESS THE TRAINING FOR FREE**

If you're not a member, [click here to join now](#) or scan the QR code.

